

# Welcome to Splash's

learn to swim

## TIPS FOR MAKING SWIM LESSONS MORE EFFECTIVE:

### Goggles (a) L1 to L4 swimmers

Swimmers from L1 to L4 are discouraged from wearing goggles in lessons. A parent's primary aim is water safety. As such, children MUST LEARN and KNOW that they can swim without goggles on. Children in L1 to L4 classes will spend less than 5 minutes with their faces in the water and should not experience eye irritation.

### (b) L5 and above swimmers

Goggles are recommended for eye comfort, given the amount of time the face is submerged.

## LEVEL DISTANCES. MAXIMISING EFFICIENCY BEFORE ENDURANCE

When acquiring a skill, efficiency is of far greater importance than endurance. Efficiency occurs when a child can focus 100% on HOW WELL they swim rather than "CAN I MAKE IT?" A skill focused swim distance, provides opportunity for more teacher feedback and ensures efficiency is the number one priority. Set distances specifically tailored to each learning stage, maximise learning in a safe and comfortable environment.

## PARENT PORTAL

There are many features of the Parent Portal that will save you time and make it easy to manage your swimming lessons. Our Customer Service Team can assist you to set up your Parent Portal in less than 90 seconds, it's that easy!

- Change your lesson day and time.
- Cancel your attendance.
- Book Make-Up classes.
- Manage payments.
- Access QR code for self check-in.
- Live record of your child's progress.

**Splash's**  
learn to swim  
[www.splashs.com.au](http://www.splashs.com.au)



## Splash's Philosophy

We aim to provide children with  
a lifelong love of swimming

The Splash's swimming program has been specifically designed to make children safer-faster providing them with a skill for life.

- Splash's curriculum ensures structured Learn to Swim Lessons
- Splash's teachers hold nationally recognised qualifications
- Splash's swimmers progress, we guarantee it!

At Splash's we have been teaching children to swim for more than 30 years... It's what we do best.





## ASSESSMENTS

The primary aim of assessments is to ensure every swimmer is learning in the correct skill-based class. Every swimmer will be assessed during their first lesson. All swimmers are assessed regularly in the program.

## MAKE-UPS

Regular attendance to lessons is very important but, we know that things happen. School and Family events, accidents, even car problems can prevent us getting to our regular lesson.

**Splash's will support you with;**

- **Make-Up Vouchers** – Simply book your Make-Up online at your convenience. When you cancel via the parent portal (prior to the commencement of your lesson), you will receive a Make-Up voucher. All swimmers are entitled to unlimited Make-Ups which are valid for 3 months and can be used anytime - subject to class availability. *Make-Ups will also be provided for public holidays. \*Make-Ups are not redeemable for cash or credit and not transferable.*
- **Illness Policy** – If your child is unwell and unable to participate in their regular lesson, simply bring in a medical certificate and we will organise Make-Up vouchers for lessons missed.
- **Hold fee** – If you are going away and want to place your enrolment on hold, simply pay a hold fee of \$25 per child or \$40 per family per month and we will secure your enrolment day and time.

## LEARNING GUARANTEE

Splash's guarantees the learning progression of every swimmer. If a swimmer has not progressed in a level after 24 lessons, we will provide a second lesson free until the progression is achieved.

## PAYMENTS

Splash's fees are generated on the 1st of each month, in advance.

Fees are payable monthly via Direct Debit or three (3) months in advance for families who wish to pay over the counter. Your payments can be set up and managed via the Parent Portal.

## FAMILY DISCOUNT

Splash's offers a 25% discount for the third and subsequent swimmer.

## CANCELLATIONS

In accordance with our terms and conditions, cancellations are to be received by the 24th of the month to ensure your payment is ceased prior to your next scheduled direct debit.



## THE SWIM TEACHING PROGRAM

We teach children from babies to big kids!

The Learn to Swim Program has been specially designed to teach children all the skills they will ever need to be safe and have fun in and around the water.

**There are 5 sections to the program. Each section has 4 levels:**

- **Parent and baby** - Babies from 3 months to 3 years old.
- **Exploring** - Children who are ready to learn without Mum or Dad in the water.
- **Learning** - Children who have got the basics covered and are ready to start refining their skills.
- **Perfecting** - Children who are becoming swimming experts.
- **Squad** - Children that have perfected their skills and want to keep fit and active, improve their skills or progress to competitive swimming.

## OUR TEACHING SYSTEM

While a swimmer will change teachers as they progress through the Splash's Program, they will always have consistency with how they are being taught. All of our teachers undergo extensive training and hold nationally recognised qualifications.

## CERTIFICATE BOOKLETS

There is a Certificate Booklet for each section of the program. The Certificates outline the skills the swimmer has achieved, the skills being learnt and the skills required to move onto the next Level.

## SPLASH'S FACILITIES

The pool temperature is 32.5 degrees. To prevent condensation, air temperature is set to an ambient air temperature of 32.5 degrees. While this is hot on deck for parents the environment is ideal for the children's comfort.

## SPLASH'S WATER QUALITY

Every 120 minutes, 24 hours per day, 7 days per week, ALL THE WATER in the pool passes through our filtration and UV treatment system. We pride ourselves on providing the highest level of hygiene. The computer-controlled system allows us to operate with chlorine levels of only 2 part chlorine to 1 million parts water. It is the lowest level of chlorine permissible. Meaning our water will cause minimal eye irritation and there is no strong Chlorine smell!

swim safer for life

